



The Button Bee – Membership Terms & Conditions

1. Membership Overview & Fees

- By signing this agreement, you are enrolling as a member of The Button Bee Wellness Club at a recurring monthly fee (£37 or £67 monthly depending on your chosen tier)
- Your membership grants you a set number of TheraPlate sessions per monthly billing cycle (varies depending on your chosen tier). Unused sessions do not roll over unless agreed.

2. 3-Month Minimum Commitment & Cancellation

- Initial Term: This membership requires a minimum commitment of 3 months to ensure you experience the full compounding benefits of the treatment.
- Rolling Contract: After the initial 3 months, your contract will automatically continue on a flexible, month-to-month basis.
- Notice Period: Following your initial 3 months, you can cancel at any time by providing a strict 30-day written notice via email. Any payments scheduled within that 30-day window will process as normal.

3. Automated Payments

- Payments are securely processed automatically every month via Stripe using your nominated debit/creditcard.

4. Booking, Attendance, & No-Show Policy

- Private Studio Etiquette: Sessions must be booked in advance via our online portal. To ensure safety and total privacy for all clients, please do not arrive more than 5 minutes before your scheduled slot.
- Cancellation Policy: If you need to reschedule a session, you must give at least 24 hours' notice via our booking system or WhatsApp. Missed slots or late cancellations will forfeit that session from your monthly allowance.

5. Health, Safety, & Liability Disclaimer

- TheraPlate uses advanced vortex-wave mechanical circulation technology. It is a non-invasive wellness and recovery device.
- Not Medical Advice: The Button Bee provides physical wellness sessions. We do not diagnose, treat, or claim to cure medical conditions.
- Contraindications: You confirm that you do not have any medical conditions that restrict mechanical vibration or increased blood circulation (e.g., active deep vein thrombosis, acute fractures). If you are pregnant or have active health concerns, you agree to consult your GP before booking.

6. Location & Privacy Security

- To protect the security and privacy of our private home studio, you agree not to share, publish, or distribute our physical address or access details to any third parties.